

COMPLAINT HANDLING PROCESS

ARE YOU HAPPY WITH OUR SERVICE?

CALL BRANCH MANAGER ON **IF NOT HAPPY**
CALL MICRO-BUSINESS ACCOUNT EXECUTIVE ON

STILL NOT SATISFIED?

CALL OUR CALL CENTER ON 400(AIRTEL) 400 (TNM)

KODI NDINU OKONDWERA NDI NTCHITO ZATHU?

NDEMANGA, YANKHULANI NDI BRANCH MANAGER PA
YANKHULANI NDI MICRO-BUSINESS ACCOUNT EXECUTIVE PA

SIMUNAKHUTITSIDWEBE?

IMBANI MWA ULELE KU NAMBALA YA 400(AIRTEL) TNM 4000 (TNM)

You deserve to be served Better!



Opportunity Bank
Malawi

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